



KINGSBRIDGE MEMBERSHIP CLUB

P

PLATINUM
MEMBERSHIP

Registration

Many thanks for your interest in Platinum Membership with Kingsbridge Membership Club. In order for us to finalise your registration and provide you with access to the range of benefits associated with Platinum Membership, please provide us with the details requested below for yourself, and up to 3 persons nominated to benefit from your Platinum Membership (1 other adult and two children under-18, living at the same address).

Personal Details	
Name:	
DOB:	
Address:	
Email:	
Phone:	

Nominated Person 1	
Name:	
DOB:	
Email:	
Phone:	

Nominated Person 2	
Name:	
DOB:	
Email:	
Phone:	

Long Term or Chronic Illness?	
Do you/your nominated family members suffer from any long term or chronic illness:	Yes No
If yes, please give details:	

Nominated Person 3	
Name:	
DOB:	
Email:	
Phone:	

Individual Membership: £50	
Family Membership: £95	

Signature

By signing below, I agree to the terms and conditions outlined in the Platinum Membership Terms and Conditions document.

Signed:	
Date:	



KINGSBRIDGE MEMBERSHIP CLUB

P

PLATINUM
MEMBERSHIP

Registration

Platinum Member Terms and Conditions

1. ANNUAL SUBSCRIPTION SERVICES

1.1. For a family membership:

- a) You will be able to book a maximum of 24 face-to-face GP service appointments and 24 telephone consultations per family within the Membership Period.
- b) 'Family' will include two adults and two children up to age of 18 or up to age of 23 if in full time education.

1.2. For an individual membership:

- a) You will be able to book a maximum of 12 face-to-face GP service appointments and 12 telephone consultations within the membership period.

1.3. Kingsbridge Private Hospital reserves the right to withdraw membership and suggest alternative care-pathways for you if the level of care is beyond what we deem reasonable under this scheme or if you require a service which we do not provide.

1.4. The standard appointment duration is 30 minutes.

1.5. The opening hours of the service at Kingsbridge Private Hospital Belfast are Monday - Friday 9am - 8pm and Saturday 9am - 5pm. The opening hours of the service at Kingsbridge Private Hospital North West in Ballykelly are Monday - Friday 9am - 5pm. These hours may vary during seasonal and bank holidays. These hours may be subject to change without advance notice due to reasons outside of our control.

1.6. We will provide a private prescription for any medication, to be obtained from your local pharmacy. There is no additional charge for the prescription although any charges from your pharmacy may still apply.

1.7. Regular consumables and medical supplies used during the appointment will not incur a charge. Any medication, vaccinations, special dressings, or laboratory tests will incur a charge. These will be specified to you at the appointment.

1.8. We will use our reasonable endeavours to ensure you will be able to see a GP within 2 working days of contacting us.

2. PRICING AND PAYMENT

2.1. Payment can be made monthly or annually by direct debit, or annually by credit card.

2.2. If you do not make any payment due to us by the due date for payment, your membership will be suspended. We may charge interest to you on the overdue amount at the rate of 3% a year above the base lending rate of Barclay's Bank Plc from time to time. This interest shall accrue daily from the payment due date

until the date of actual payment of overdue amount, whether before or after judgement. You must pay us interest together with any overdue amount.

2.3. You are entitled to cancel your membership and receive a full refund of fees paid within 14 days from the date of registration and initial payment provided that you have not used any of the benefits associated with the Platinum Membership Service.

2.4. The initial membership period is 12 months and we cannot offer a refund during this period if you cancel your membership after the 14-day grace period has elapsed. If you cancel your membership during the 14-day period and have already availed of any benefits of your Platinum Membership, the cost of the services accessed will be deducted from any refund you receive. Should the cost of services accessed exceed the total subscription payment made by date of cancellation, you will be liable for these excess costs.

2.5. If you use any services, not covered by the Platinum Membership benefits, you must pay for these in full at the end of each appointment. An invoice and payment receipt will be provided on request if you need to reclaim this service from your employer or health insurer.

2.6. If used fraudulently, your membership will be withdrawn and cancelled immediately without refund. You may also be liable for the cost of services accessed through fraudulent use of your membership.

2.7. Your membership is not transferable to another person.

2.8. The benefits attached to this membership and the offers notified to you may, from time to time, be subject to change without notice. Where necessary, we will replace these with a relevant health service.

3. TERM AND TERMINATION OF AGREEMENT

3.1. These Terms shall apply for the Membership Period which shall be made up of the initial Membership Period (12 months) plus any continued period where you or we have not elected to terminate these terms.

3.2. If you wish to cancel this subscription you must do so within 14 days of the commencement of your Membership Period.

3.3. We will contact you 2 months prior to the end of the term to inform you that the Initial Membership Period is due to elapse.

3.4. We reserve the right to increase subscription at any time during the Membership Period once the initial Membership Period has elapsed. We will contact you 2 months in advance of any increase in subscription fees.



KINGSBRIDGE MEMBERSHIP CLUB

P

PLATINUM
MEMBERSHIP

Registration

Platinum Member Terms and Conditions

3.5. Following the initial Membership Period, you may cancel this subscription at any time providing us with at least 30 days' notice in writing. If you have made any payment in advance for services that have not been provided to you, we will refund these amounts to you.

3.6. Once we have begun to provide the services to you, we may cancel these Terms at any time by providing you with at least 30 calendar days' notice in writing. If you have made any payment in advance for services that have not been provided to you, we will refund these amounts to you on a pro-rata basis.

3.7. You may terminate your membership immediately if:

- We break this contract in any material way and we do not correct or fix the situation within 20 working days of you asking in writing to do so.
- We go into liquidation or a receiver or an administrator is appointed over our assets.
- We change these Terms under clause 3.4 to your material disadvantage.
- We are unable to provide the agreed services due an event outside of our control.

3.8. We may terminate your membership immediately if:

- You do not pay us when you are supposed to.
- As set out in clause 3. This does not our right to charge you interest under clause 2.2.
- You break the contract in any other material way, and you do not correct or fix the situation within 20 working days of us asking you in writing to do so.
- We are affected by event outside of our control.
- You fail to attend three (3) appointments without informing us; or

4. APPOINTMENTS AND CANCELLATIONS

4.1. Cancellations of GP appointments will not incur a charge. However we reserve the right to deduct any GP appointments that you cancel within 24 hours, or do not attend, from your annual allocation of subscription service events.

5. LIABILITY

5.1. If we fail to comply with these Terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breach of the Terms or our negligence. But we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if they were an obvious consequence of our breach or if they were contemplated by you and us at the time we entered into this contract.

5.2. We do not exclude or limit in any way our liability for:

- Death or personal injury caused by our negligence or the negligence of our employees, agents, or subcontractors.
- Fraud or fraudulent misrepresentation.
- Breach of the Terms implied by sections 3, 4, and 5 of the Supply of Goods and Services Act 1982 (description, satisfactory quality, fitness for purpose and samples).

6. INFORMATION ABOUT US & HOW TO CONTACT US

6.1. We are a company registered in Northern Ireland. Our company registration number is NI072938 and our registered office is at 21 Old Channel Road, Belfast. BT3 9DE

6.2. If you have any questions or if you have any complaints, please contact us. You can contact us by telephone on 07435768926 or by e-mailing us at platinummembership@kingsbridgehealthcaregroup.com

6.3. If you wish to contact us in writing, or if any clause in these Terms requires you to give us notice in writing (for example, to cancel the contract), you can send this to us by e-mail to platinummembership@kingsbridgehealthcaregroup.com or by pre-paid post to 21 Old Channel Road, Belfast. BT3 9DE. We will confirm receipt of this by contacting you in writing. If we have to contact you or give you notice in writing, we will do so by e-mail, by hand, or by pre-paid post to the address you provide to us in the registration form.

7. HOW WE MAY USE YOUR INFORMATION

7.1. We or any member of our Group may use your data to provide you with information about services that may be of interest you and are similar to those set out in this agreement. We or they may contact you by electronic means (e-mail or SMS).

7.2. If you do not want us to use your data for marketing purposes, please email us at platinummembership@kingsbridgehealthcaregroup.com

8. MISCELLANEOUS

8.1. The scheme is not an emergency or out of hours service and does not replace services provided by NHS paramedic services or NHS GP.

8.2. We strongly recommend that you remain registered with an NHS doctor throughout your Membership Period.



KINGSBRIDGE
MEMBERSHIP CLUB

P

PLATINUM
MEMBERSHIP

Registration

Platinum Member Terms and Conditions

8.3. Whilst we are responsible for administering the scheme, we cannot be held liable in any way whatsoever for injury, loss, or damage arising directly or indirectly from the advice given by any third party associated with this scheme.

8.4. We may transfer our rights and obligations under these Terms to another organisation, and we will always notify you in writing if this happens, but this will not affect your rights or our obligations under these Terms.

8.5. This contract is between you and us. No other person shall have any rights to enforce any of its Terms.

8.6. Kingsbridge Private Hospital holds adequate professional indemnity insurance to cover for the acts and omissions of its employees and is committed to operate within the statutory requirements in the UK and to clinical best practice guidelines, as outlined by relevant authorities. Kingsbridge Private Hospital is registered RQIA to deliver primary care services.

8.7. If we fail to insist that you perform any of your obligations under these Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

8.8. The Terms of this contract are governed by, and shall be construed in accordance with, the laws of Northern Ireland. Any litigation arising from this contract will be conducted under the exclusive jurisdiction of the courts of Northern Ireland.